## JOIN THE MOST AWARDED BANK IN SRI LANKA



With an enduring vision of being the most technologically advanced, innovative and customer friendly financial organization, we, the Most Awarded Bank in Sri Lanka, continue to progress steadily while being the first Sri Lankan bank to be listed amongst the Top 1000 Banks in the World.

Our unparalleled record of success is supported by an unmatched suite of digital offerings and superior standards in service, stability and performance. We are poised to ascend to even greater heights in the near future.

## Senior Manager Business Process Re-engineering

## **Job Profile**

- Analyze current processes to identify inefficiencies and areas for improvement
- Use innovative solutions and best practices to streamline the operations, reduce waste and increase efficiency
- Develop and communicate a clear vision for process re-engineering efforts, ensuring buy-in and support from senior management and key stakeholders
- Leading and implementing strategic process improvement initiatives across the organization
- Ensure end-to-end process re-engineering projects, from initial assessment and analysis to implementation and post-implementation review
- Develop project plans, timelines and resource allocation strategies to ensure successful project delivery within scope, budget and timeline constraints
- Utilize advanced methodologies and tools to redesign processes for optimal efficiency and effectiveness.
- Develop and implement change management strategies to facilitate the adoption of new processes and drive organizational change
- Engage with stakeholders at all levels of the organization to gather insights, address concerns and foster a collaborative approach to process improvement
- Establish performance metrics and KPIs to measure the effectiveness of re-engineered processes
- Build a high-performing team culture, promoting collaboration, accountability and excellence in execution

## **Applicant's Profile**

- Bachelor's degree in Business Administration, Finance, Engineering or related field
- Master's degree or relevant certifications (e.g., Six Sigma Black Belt) preferred
- Minimum five (05) years experience with Lean, Six Sigma or other process improvements in a senior position involving business process analysis, redesign and optimization, preferably within the banking or financial services industry
- Strong project management skills, with the ability to manage multiple projects simultaneously and drive them to successful completion
- Excellent leadership, communication and stakeholder management skills, with the ability to influence and engage stakeholders at all levels of the organization
- Strong analytical and problem-solving skills, with a track record of driving measurable results through process improvement initiatives
- Experience in change management, with the ability to navigate organizational dynamics and drive cultural transformation

The successful candidate will be provided with an attractive remuneration package, commensurate with benchmarked financial institutions.

Interested candidates are invited to apply for the position, all applications should be routed through our corporate website.

To apply, please visit,

www.combank.lk

Careers -

Open Positions

Senior Manager Business Process Re-engineering

