



We are Sri Lanka's premier private sector commercial bank. Our visionary journey has taken us beyond the realms of business as we have made a conscious effort to go where no bank has dared to go; from downtrodden villages long-forgotten, to the world across the shores. The driving force behind this epoch-making journey is our strong team of achievers, affectionately known as the Hatna Family. As we continue to make history and move ahead, we invite dynamic and ambitious individuals to join us in our trailblazing banking saga.

We are looking for bright minds to help us create a world of happy experiences.

CONTACT CENTRE AGENT - PART TIME (FIXED TERM CONTRACT)

Join our dynamic team as a Contact Center Agent! Be the voice of our brand, delivering outstanding service and support to our valued customers through voice, email, and chat channels. Don't miss this opportunity to make a difference and grow with us!

Requirements

- Minimum of five (5) credit passes for G.C.E. O/L's including English and Mathematics
- Minimum of three (3) simple passes for G.C.E. A/L's including English
- Ability to speak, understand and write in English and Sinhala (Tamil would be an added advantage)
- Age between 18 to 30

Benefits

- Flexible Hours: Work around your schedule with flexible part-time shifts, allowing for a healthy work-life balance.
- Extra Income: Earn supplemental income while pursuing other interests or commitments.
- Professional Development: Gain valuable communication and customer service skills that can boost your resume' and career prospects.
- Training Provided: Comprehensive training programmes ensure you have the knowledge and tools to excel in your role.
- Performance Incentives: Opportunities for incentives based on performance and your hard work.

APPLY VIA XPRESSJOBS

