

Job Advert Details

Some careers have more impact than others.

If you're looking for a role where you can continue to make an impression, take the next step at HSBC where your contributions will always be valued.

Operations, Services and Technology is a pivotal part of the Group, providing essential operational and technical support to our global businesses and helping improve customer service and efficiency. Operations, Services and Technology combines global expertise and technology to help keep us ahead of the competition.

We are currently seeking an experienced professional to join our team in the role of IT Officer - Infrastructure and Delivery.

Principal Responsibilities

- Guarantee a secure Database infrastructure environment as well as production stability including high performance management.
- Install, configure, manage, and support Databases and analyze errors in systems and define corrective measures.
- Conduct frequent performance monitoring, troubleshoot local applications/database related issues and implement the latest technologies/ versions approved by group.
- Providing backup Level 1 support for the group systems such as IVR, Dialer, Recorder and local applications which run in the local data center.
- Liaise with regional/group domain owners and align the local infrastructure to group standard.

Requirements

- Bachelor's degree in information technology or computer science / equivalent qualifications in IT.
- Professional certification from Microsoft on SQL database.
- At least 3 years of working experience as Database Administrator.
- Excellent communication skills in English.
- A qualification or work experience in the field of Data Networking / Datacenter will be an added advantage.
- Be able to work independently & under pressure.
- Server/Storage knowledge will be an advantage.

When applying, please submit a full resume.

You'll achieve more at HSBC.

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