JOIN THE MOST AWARDED BANK IN SRI LANKA

With an enduring vision of being the most technologically advanced, innovative and customer friendly financial organization, we, the Most Awarded Bank in Sri Lanka, continue to progress steadily while being the first Sri Lankan bank to be listed amongst the Top 1000 Banks in the World.

Our unparalleled record of success is supported by an unmatched suite of digital offerings and superior standards in service, stability and performance. We are poised to ascend to even greater heights in the near future.

Observability Engineer – Incident Management and Service Reliability

Job Profile

- Research, define and implement observability standards for the bank and develop the processes

- Design and implement standard dashboards, monitors to ensure the availability of critical applications and services

- Continuously analyses the trends and improve visibility and correctness

- Responsible for install and configure Monitoring and observability via APM tools (DataDog)

- Collaborate with IT team and vendors to troubleshoot and resolve complex issues using the datadog platform

- Actively participate to banks Incident Management process of IT services covering 24x7 operation

Applicant's Profile

- Bachelor's degree in Information Technology, Computer Science or any related field which is recognized by the University Grants Commission

- Minimum 02 years experience in similar capacity

- Understanding of incident management principles, processes and best practices (DataDog / ITIL certification is a plus)

- Basic understanding of application architectures, micro services, middleware, distributed systems, DEVOPS, application runtimes (JAVA or IIS) and operating systems (Windows or LINUX) will be an added advantage

- Strong problem solving and result orientation skills

- Good interpersonal skills and communication skills

The successful candidate will be provided with an attractive remuneration package, commensurate with benchmarked financial institutions.

Interested candidates are invited to apply for the position, all applications should be routed through our corporate website.

To apply, please visit, **www.combank.lk** ➡ **Careers** ➡ **Open Positions** ➡ **Observability Engineer –Incident Management and Service Reliability**

COMMERCIAL BANK