



We are Sri Lanka's premier private sector commercial bank. Our visionary journey has taken us beyond the realms of business as we have made a conscious effort to go where no bank has dared to go; from downtrodden villages long-forgotten, to the world across the shores. The driving force behind this epoch-making journey is our strong team of achievers, affectionately known as the Hatna Family. As we continue to make history and move ahead, we invite dynamic and ambitious individuals to join us in our trailblazing banking saga.

**We are seeking enthusiastic individuals to help us create an exceptional telemarketing experience**

## **TELEMARKETING AGENT - OUTBOUND CONTACT CENTRE (FIXED TERM CONTRACT)**

### **Job Description**

We are seeking a motivated and enthusiastic Telemarketing Agent to join our dynamic team. The ideal candidate will excel in engaging potential customers, presenting our products and services, and generating leads. This role requires excellent communication skills, a positive attitude, and a drive to meet and exceed sales targets.

### **Job Requirements**

- **Age:** 18-25 years
- **Language Skills:** Fluency in English and Sinhala; knowledge of Tamil is an added advantage
- **Work Hours:** 8 AM to 5 PM, with standard bank holidays applicable
- **Skills:** Computer literacy, Telemarketing and Customer service
- **Experience:** Previous experience in telemarketing is a plus, but freshers are also welcomed to apply
- **Location:** Candidates from or around the Mount Lavinia area are encouraged to apply, as the work location is situated in the same area

### **Expected Educational Qualification**

- **Ordinary Level (Local/London):** Minimum of 5 "C" passes, including English and Mathematics
- **Advanced Level (Local/London):** Minimum of 3 "S" passes

Selected candidates will be offered an attractive remuneration package, conversion-based incentives with medical insurance and other facilities.

Interested candidates are invited to apply for the position

All applications must reach us by

**11<sup>th</sup> September 2024**

**APPLY VIA XPRESSJOBS**

