

JOIN THE MOST AWARDED BANK IN SRI LANKA



With an enduring vision of being the most technologically advanced, innovative and customer friendly financial organization, we, the Most Awarded Bank in Sri Lanka, continue to progress steadily while being the first Sri Lankan bank to be listed amongst the Top 1000 Banks in the World.

Our unparalleled record of success is supported by an unmatched suite of digital offerings and superior standards in service, stability and performance. We are poised to ascend to even greater heights in the near future.

Senior Engineer – IT Support Services

JOB PROFILE

- Ensure IT operations and processes within the support center comply with PCI-DSS, ISO 27001 and ISO 20000 standards
- Manage the preparation for IT audits, address audit findings and implement necessary changes to ensure ongoing compliance
- Oversee endpoint security using tools like EDR, ensuring compliance across all bank IT assets, including desktops, laptops and touchpoints
- Ensure antivirus and other endpoint security measures are updated across all IT systems with a 99% compliance rate
- Manage and maintain the bank's ATM and CRM networks, ensuring a 99% uptime across all locations
- Lead and oversee the IT support services team to ensure the IT Support operation
- Lead IT-related projects, ensuring that projects are completed on time and within budget
- Continuously optimize processes to improve efficiency and service delivery

APPLICANT'S PROFILE

- Bachelor's degree in Information Technology or Computer Science from a reputed university
- 5+ years of experience in IT compliance, endpoint security management and ATM / CRM network management
- In-depth knowledge of regulatory standards (PCI-DSS, ISO 27001, ISO 20000)
- Proficiency in managing end point protection and patch management tools
- Strong leadership and project management skills
- Excellent communication and team coordination abilities

Successful candidate will be provided with an attractive compensation package benchmarked with highest paid IT organizations in Sri Lanka along benefits.

Interested candidates are invited to apply for the position, all applications should be routed through our corporate website.

To apply, please visit,

www.combank.lk

Careers

Open Positions

Senior Engineer – IT Support Services

 **COMMERCIAL BANK**