



Senior Banking Assistant

Digital Banking Department

DO YOU EMBRACE
PERSEVERANCE, DISPLAY
RESILIENCE, AND BELIEVE THAT
COLLECTIVELY

we can foster growth and progress together?



You should ideally;

- possess at least 4 years' experience in a Banking/ Financial Services sector
- part qualification in Technology / Management / IT will be an added advantage
- possess good presentation & project management skills
- possess a strong flair on customer services
- be able to work with MS Office package
- possess good presentation skills
- have a strong understanding of multi-channel interaction management, related technologies and business practices

You will be mainly responsible for;

- increasing organizational effectiveness across all front-end channels
- delivering on business unit strategic goals and objectives of the digital banking department
- setting up of initiatives to ensure effective design, delivery and establishment of sustainable continuous improvement across all functional areas and customer facing technology

Candidates should preferably have exposure in all above mentioned areas, however exposure in any one of the mentioned areas will also be considered for selection.

A competitive remuneration package and other fringe benefits as well as structured career advancement opportunities and extensive training are on offer for the chosen candidate.

We are an equal opportunity employer, committed to promoting an inclusive and diverse environment. Recruitment to the Bank is based solely on merit and competency irrespective of other characteristics that make our employees unique.

Any form of canvassing is discouraged. Correspondence will only be with the short-listed candidates.

Please apply via e-mail by sending an updated CV or a DFCC Bank application form which could be downloaded from our website to recruit@dfccbank.com with the post applied for in the subject by 03rd December 2024.

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