



David Pieris Motor Company (Pvt) Ltd is the largest automotive company in Sri Lanka, serving the vast majority with its hallmark of affordability, reliability, and economy. The Company is the sole distributor for Bajaj and KTM in Sri Lanka. In addition, the Company is also a distributor of MRF, ATLAS, and ORION tyres in Sri Lanka. With an island-wide network of sales and spare parts dealers, DPMC has pledged itself to set the pace in Sri Lanka's automotive industry with a commitment to uncompromising quality and outstanding value.

FIELD SERVICE SUPERVISOR

RESPONSIBILITIES

- Monitor operations of the existing service dealer network.
- Achieve set sales targets for parts and services.
- Diagnose and resolve technical issues related to products.
- Conduct field testing of new vehicles.
- Conduct training sessions for service dealers and customer awareness on product improvements, maintenance practices, and technical upgrades.
- Communicate technical issues or product improvement with higher management and come up with solutions.

REQUIREMENTS

- NVQ level 04 or equivalent professional qualification in Automobile Engineering or Auto Electrical from a recognized institute in Sri Lanka.
- Minimum of 2 years of relevant experience in the automobile industry.
- Should have a valid driving license for Motorcycle, light vehicle and three wheelers
- Strong technical knowledge of automobile systems and electrical components.
- Excellent interpersonal and communication skills.

FIELD OFFICER

RESPONSIBILITIES

- Manage company dealer network in the assigned region/area including new dealer appointments.
- Productivity improvements through proactive engagement with customers and dealers.
- Manage warranty administrations.
- Create contents, training notes, service bulletins and conduct technical trainings.
- Conduct assigned projects on product improvements and vehicle testing.
- Prepare and present MIS reports for the management.
- Address customer complaints and resolve issues.

REQUIREMENTS

- Higher Diploma (NVQ level 05) in Automobile Engineering or Auto Electrical from a recognized institute.
- Minimum of 2 years of relevant experience in the automobile industry.
- Valid driving license for Motorcycle, light vehicle and three wheelers.
- Strong technical knowledge of automobile systems and electrical components.
- Excellent interpersonal and communication skills.
- Problem-solving and decision-making ability.

If you feel that these roles are for you, send in a detailed resume along with two non-related referees by email or post, to reach us within 07 days of this advertisement indicating the position applied for, in the subject line of the email or top left corner of the envelope.



Assistant General Manager – Human Resources
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