

Our Client, the Credit Counseling Centre (CCC) is an initiative aimed at providing financial guidance and counseling services to individuals and micro, small, and medium enterprises (MSMEs) facing financial challenges. Operating under the oversight of the Sri Lanka Banks' Association (SLBA) and in collaboration with the Central Bank of Sri Lanka (CBSL), the CCC is committed to promoting financial literacy, debt management, and sustainable financial practices. They are now seeking a **Head of Credit Counseling** to lead the organization, drive strategic initiatives, and contribute to its continued growth and success.

HEAD OF CREDIT COUNSELING

Key Responsibilities and Duties:

- Provide leadership and ensure efficient service delivery by supporting financially challenged borrowers to overcome debt issues aligned with CCC objectives.
- Establish a performance monitoring framework, maintain detailed records, and submit regular reports to SLBA and CBSL on outcomes and challenges.
- Oversee financial planning, administrative functions, and staff training to enhance counselling services and operational efficiency.

Qualifications and Experience:

- Senior banker with 15 or more years of banking/financial services industry experience.
- Professional qualifications in banking, law, or accounting are preferred.
- Comparable qualifications and experience/skills to achieve CCC's objectives will also be considered.
- Strong aptitude for persuasion and fair treatment of stakeholders in dispute resolution.

Competitive remuneration package commensurate with skills and experience.

Please forward your complete resume in PDF format with contact details of two non-related referees to mslrjobs@sltnet.lk within 10 days of this advertisement, quoting **MSL Reference No. 8067** in the subject column.

**MSL Management
Systems (Pvt) Ltd.**

✉ No: 08 Tickell Road, Colombo 08.
• mslrjobs@sltnet.lk