JOIN THE TEAM OF CARGILLS BANK

Assistant Manager / Manager Fraud Risk & Dispute Resolution

KEY RESPONSIBILITIES

- ✓ Manage and supervise overall activities related to fraud Risk, Disputes and card compliance.
- ✓ Supervision of transaction monitoring, analyzing and take action to mitigate frauds, and enhance authorizations
- Monitor payment network invoices and data integrity dashboards on a regular basis
- Ensure compliance with payment scheme mandates and announcements
- ✓ Detect anomalies and Gaps in network related activities and submit observations\ recommendations for improvements
- ✓ Manage a team of Risk/ Dispute officers by assigning department goals whilst being responsible for development/ career growth of the staff

EXPERIENCE & QUALIFICATIONS

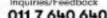
- ✓ Overall 8 years of general banking experience in the banking sector, or any member finance institute of Payment Card Industry Association of Sri Lanka (PCIASL)
- ✓ Minimum 4 years' experience in conducting fraud/risk-based activities as a supervisor or team leader
- ✓ Having participated in PCIASL fraud/ risk forums and workshops would be an added advantage.
- ✓ In-depth knowledge and comprehensive understanding of the laws/ regulatory standards and guidelines pertaining to the payment card industry
- ✓ A good command of spoken, written English and excellent interpersonal skills

Interested candidates are invited to forward their CVs to career@cargillsbank.com mentioning the post applied for, in the subject line of the email on or before 07th February 2025.

Head of Human Resources Cargills Bank PLC No. 696. Galle Road. Colombo 03.







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